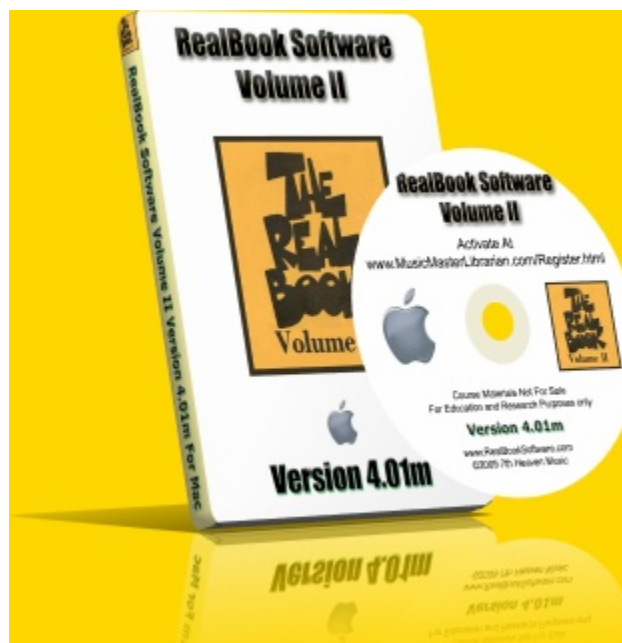


REALBOOK SOFTWARE

VOLUME 2

VERSION 4.01 - MAC

Installation and Activation Guide



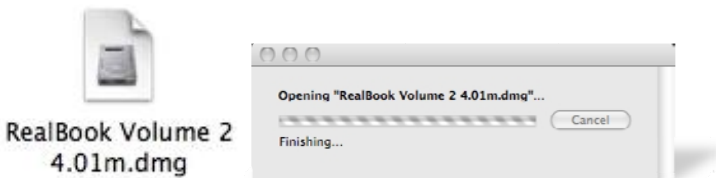
Installing and Activating the RealBook Software For Mac 10.4.9 and above.

To avoid conflicts you may want to de-activate anti-virus, firewall, spam filters, or anything else that might interfere with the installation process.

Insert the Disc into a DVD Drive. Double Click the DVD icon to open the contents.



Double Click the RealBook Volume 2 4.01m.dmg icon. This will mount the disc image on the desktop.
(You can skip the verify to save time)



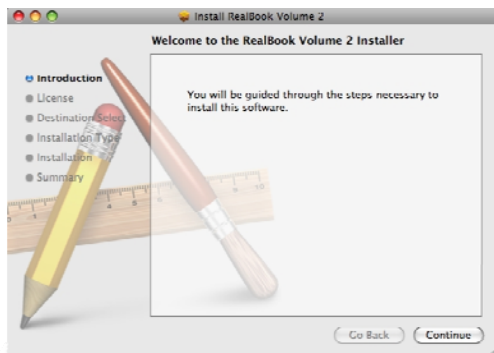
Double click the mounted image to access the contents.



Double Click the RealBook Volume 2 4.01m.pkg icon to launch the installer.

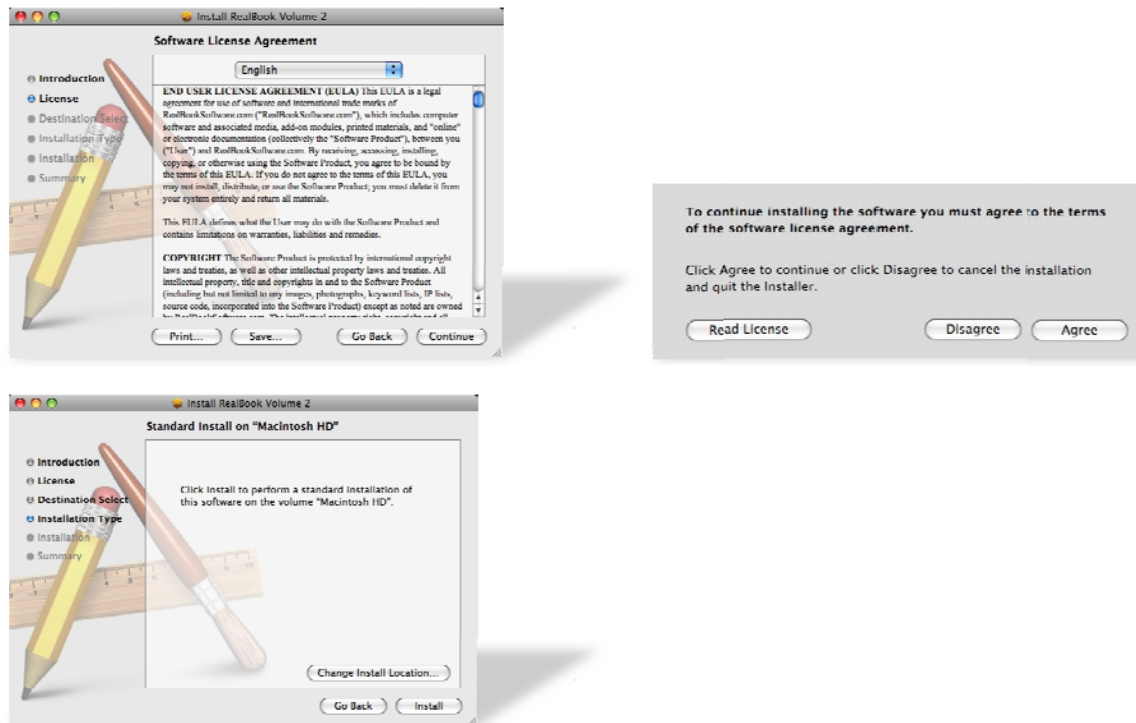


The first screen is an intro screen. Click "Continue".



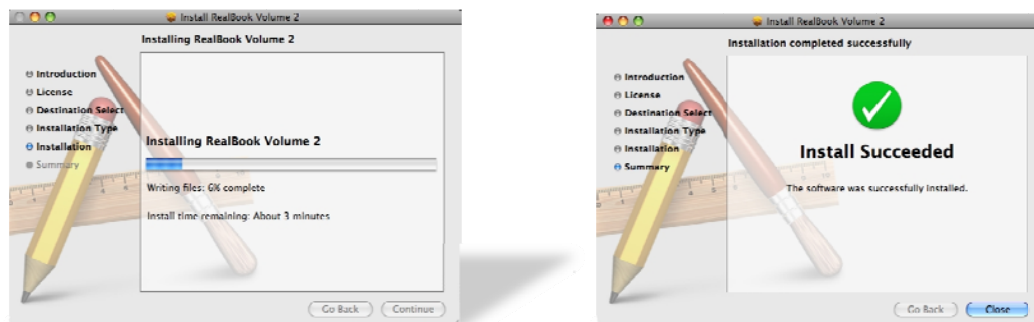
Now the license Agreement Page appears.

Read the RealBook Software EULA (End User License Agreement). To proceed, click “Continue” then “Agree”.



Click “Install” to proceed. This will install the program into the Applications folder on the hard drive.

A progress bar appears and updates.



From here you'll be able to run and activate the program.

IMPORTANT:

If you change the installation location of the materials folder, or if your hard drive is named something other than Macintosh HD, or you have a non-English operating system, etc then you might have to go into the program's setup page after installation is complete and input the proper file path for the materials folder so that the program knows where to find the audio files.

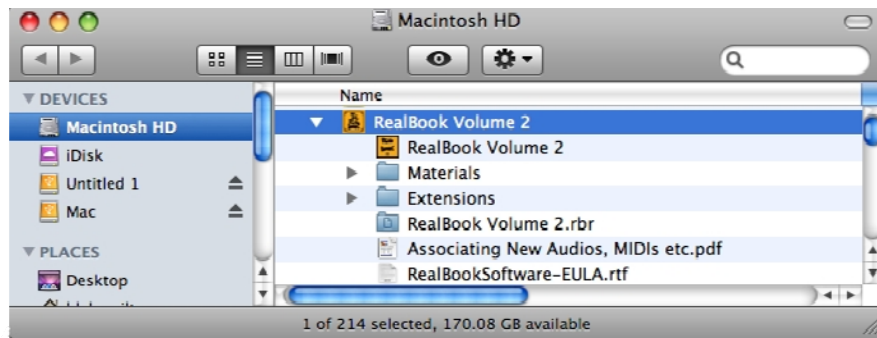
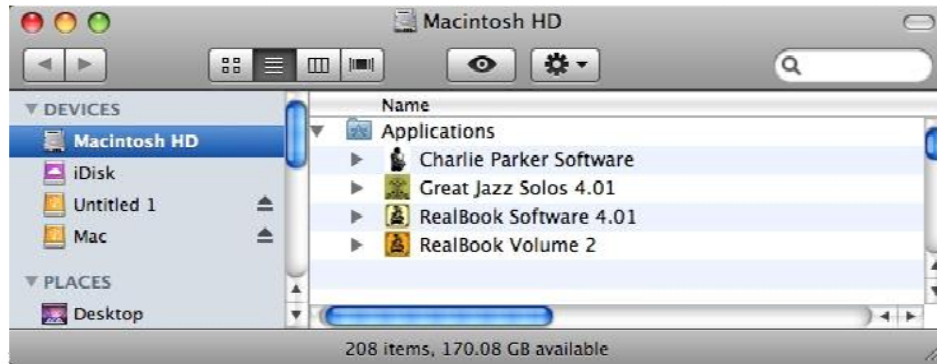
The audio won't play if the system does not know where to find the files.

Go to the last page of this guide for specific instructions.

Launch the program

Go to the Applications folder.

Locate and open the program's folder.



Double click the program's app file to launch.

To save time in the future, you may want to create an alias on the desktop.

To do this, select the program's app and use the Command+L key

You can also go to the Finder menu and select "Make Alias" once the program's app is selected.

An alias will be created in the program's folder.

You can then drag the alias to the desktop for quicker launching in the future.

Registering and Activating (3 easy steps)

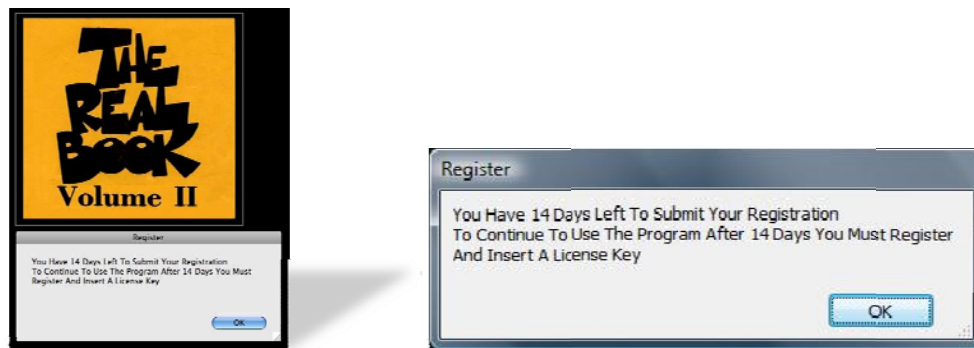
What you'll need.

Internet access (yours or someone else's) It doesn't have to be on the "installed" machine.

E-mail address where the activation key will be sent.

Registering

After installing and launching the program the first thing you will see is the opening page and countdown screen.



You will have 14 days to send in your registration number and obtain an activation key.

The number of days left to activate will be indicated every time you open the program if you haven't registered and inserted the key.

You can run the program for 14 days (without registering or applying the key) by clicking OK on the countdown / reminder Dialog Boxes and then click the Run button.

If you do not register or apply the activation key within the 14 day period then the program will not be accessible until you apply the license activation key.

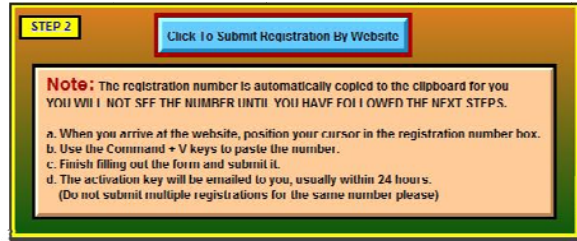
If you do exceed that time period, once you apply the key the program will resume normal operations.

Step 1. – Fill Out Form

To register, you'll need to fill out the Name and email address fields.

The image shows a registration form with a red background and a yellow border. At the top left is a yellow box with 'STEP 1' in black text. To the right is a white box with the text '*Enter Your Full Name and Email'. Below this are two input fields: 'Name' with the placeholder text 'Your Name' and 'Email' with the placeholder text 'Your Email'. At the bottom is a white box with the text '* Full Name and email address must match the purchase records in our database. If purchased under a different name, [click here](#)'.

Step 2. – Go To Website, Paste Activation Code, Fill Out Form, Submit.



Next, click the “Submit Registration By Website” button.

This will copy the registration number to your computer's clipboard.

NOTE: You do not need to look for any registration number.

It is done automatically for you.

This number is not seen by you until the next step.

(It isn't really necessary for you to see it anyway).



A message box pops up with the registration number and the instructions again.

You can also use the Help>Activate menu command to go to the Registration web page.



Or open up your Internet connection and go to

<http://www.MusicMasterLibrarian.com/Register.html>

(this is a clickable link here). This address is case sensitive.

When the web page opens, read the guidelines then scroll down the page until you see this form.

Name Of Purchaser **(Required):**

[If you are not the original purchaser click here](#)

Paste Registration Number Here **(Required):**

Product Version **(Required):**
(2.01, 3.0, Charlie Parker, Great Jazz Solos, etc):

Operating System and Version: **(Required):**

E-mail Address Of Purchaser **(Required):**

Alternate E-mail Address:

What search term did you type in when you found us?

What Instruments do you play?

Use the CTRL+V keys to paste the number that was stored on your computer's clipboard into the registration number field.

Name Of Purchaser **(Required):**

[the original purchaser click here](#)

Use the CTRL+V Keys to paste the number from your clipboard into the Registration Number Field

Paste Registration Number Here **(Required):**

Product Version **(Required):**
(2.01, 3.0, Charlie Parker, Great Jazz Solos, etc):

Operating System and Version: **(Required):**

E-mail Address Of Purchaser **(Required):**

Alternate E-mail Address:

What search term did you type in when you found us?

What Instruments do you play?

Next, fill out all the remaining fields on the form.

Enter the name and e-mail address that was used to purchase the product.

(If you are not the original purchaser then jump ahead a few pages for instructions)

The product version is printed on the disc. It was also mentioned in your confirmation e-mail.

Operating system means XP or Vista, Vista 64, for PC or 10.4.9, 10.5 etc. for Mac.

The remaining fields should be self-explanatory.

After completing the form, click the send button.

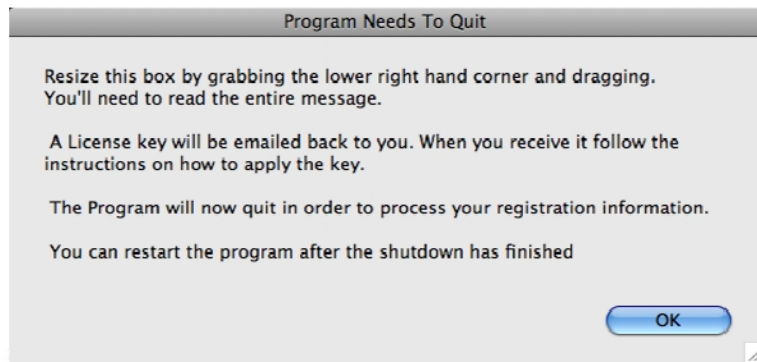
Do Not Repeatedly Register/Submit - Once is plenty.

Make sure that your e-mail address will allow attachments.

Do not use an email addresses that requires a secondary verification. (Earthlink etc.) You will not receive a response.

Let your spam filter know that any e-mails from RealBookSoftware.com are okay.

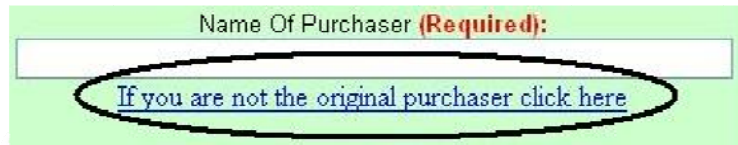
The program will now close to process the registration information



You can then restart the program in the usual fashion.

Step 2b. Activation step for owners who received the program as a gift

If you are not the original purchaser then click this link on the web page we were just looking at.



A screenshot of a web form with a light green background. At the top, it says "Name Of Purchaser (Required):" followed by a text input field. Below the input field, the text "If you are not the original purchaser click here" is circled in black.

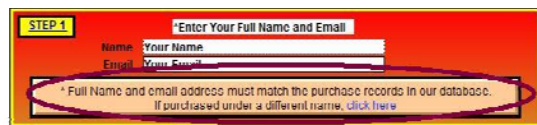
This will open up a different web page.



A screenshot of a registration form with a light green background. It contains several text input fields with labels: "Full Name Of Purchaser (Required):", "Your Full Name (Required):", "Your Email Address (Required):", "Product (Required):", "Operating System and Version: (Required):", and "Your Address (Required):". At the bottom, there are two buttons labeled "Send" and "Reset".

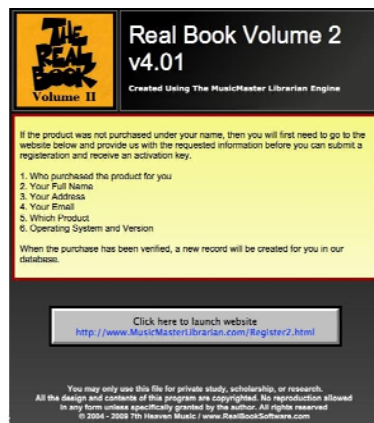
You'll first need to provide us with this information before you will be able to register and receive a key.

This step can also be done from within the program's Registration Page.

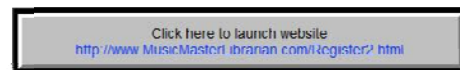


A screenshot of a registration step within a program. It has a red background and a yellow border. At the top, it says "STEP 1" and "Enter Your Full Name and Email". Below this, there are input fields for "Name" and "Email". A note at the bottom states: "Full Name and email address must match the purchase records in our database. If purchased under a different name, click here". The "click here" text is circled in black.

Click the link and you'll be taken to a different page



A screenshot of a program's registration page. It has a dark background with a yellow box containing text. The text says: "If the product was not purchased under your name, then you will first need to go to the website below and provide us with the requested information before you can submit a registration and receive an activation key." Below this is a list of 6 items: 1. Who purchased the product for you, 2. Your Full Name, 3. Your Address, 4. Your Email, 5. Which Product, 6. Operating System and Version. At the bottom of the yellow box, it says: "When the purchase has been verified, a new record will be created for you in our database." Below the yellow box, there is a button that says "Click here to launch website" and a URL: "http://www.MusicMasterLibrarian.com/Register2.html".



A screenshot of a button that says "Click here to launch website" and a URL: "http://www.MusicMasterLibrarian.com/Register2.html".

Click the link at bottom and this will take you to the same web page that we just mentioned.

After we have verified the purchase, we'll send a confirmation email giving the go ahead to submit a registration number.

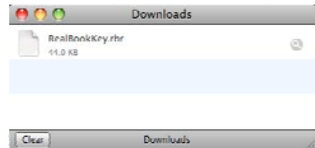
The e-mail attachment

After we receive this information, someone will generate an activation key that will be attached to an e-mail and sent to the e-mail address(es) that you provided.

This usually happens very quickly but allow 24 to 48 hours since there is a live person involved.

NOTE FOR WEB EMAIL USERS

If you are using a web based e-mail client such as Hotmail, Yahoo, Netscape etc. then you will need to download this attachment and save it onto your computer.



This attachment will be named RealBookKey.rbr

(If you don't have an Internet connection on the installed machine, then you can copy it from your email machine to a thumb drive, floppy or CD etc and transfer it to the installed machine)

This attachment will be named RealBookKey.rbr

You will not do anything directly with this file (for instance double clicking, drag onto icons to launch, etc)

Now we are ready to install the License Key into the program.

Step 3. Installing the Activation Key

Open/launch the RealBookSoftware program by going to the program's folder in the Applications Folder.

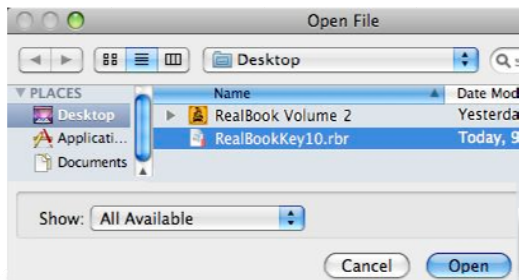
Click the Gray button titled "After You Have Received The Key, Click Here to Insert It"



This takes you to the Insert Key Page where it will tell you it can't find the file (it doesn't know where you saved it). Click OK.



A window pops up asking you to locate the file that was sent to you. Navigate (browse) to the RealBookKey.rbr file attachment from the e-mail. There is usually a number that follows the RealBookKey name – ie: RealBookKey12.rbr (The number is random and not significant at all. Just ignore it)

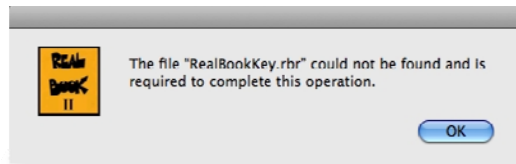


Locate the attachment from the e-mail.

You might find it in the e-mail itself, in your e-mail program's attachment folder, or wherever you saved it when downloading it from your web e-mail.

Double click on it or select it and choose "Open". **This will automatically insert the key for you.**

**After applying the key, if a dialog box pops up telling you about “less records” in the data source, etc.
Don’t worry about it. Just click “OK” to close the box.**



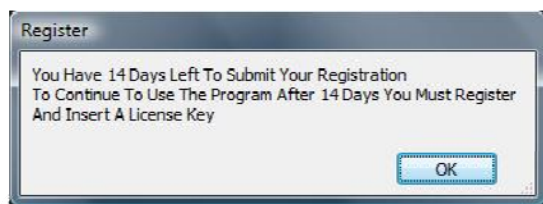
That's It! You are finished installing, registering and applying the key.

Launch the Program

Launch the program by going into the program's folder in the Applications folder. You can also make an alias for the program to launch from the desktop if you like.

If the license key was properly placed, then you will see the opening screen instead of the countdown screen. This will display for a few seconds, then the program will open to the songlist page.

If you still see the countdown screen then something wasn't done correctly.



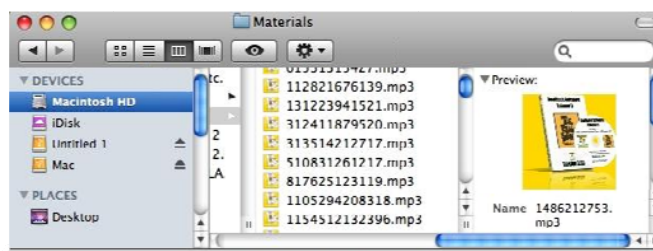
Remember - Every computer requires its own individual key.
Make sure you are not trying to use one computer's key in a different computer.

Go back and repeat the process while following the instructions very carefully.

Audio

Many Mac users prefer using QuickTime for playing the Audio files instead of iTunes.
You may want to set your preferences up this way also.

All media files are proprietary, specifically named, and intended for use within the program only.



Do not edit, alter, rename, or otherwise change any aspect of these files. Any attempt to do so will cause the program to not function properly and also constitutes a breach of the license agreement.

Troubleshooting

Activation Key

99.9% of the time a problem here is a result of user error. Make sure to follow along with this Guide.

Every computer will require its own unique registration code and require a different activation key. Be sure to let us know that you are registering a second machine if that is what you are doing.

It is important to know that this is not a one-size-fits-all key. Be sure that the registration you submitted belongs to the computer where you are trying to use the key.

Don't double-click the key file itself. It won't do anything except confuse your computer system or possibly corrupt the key.

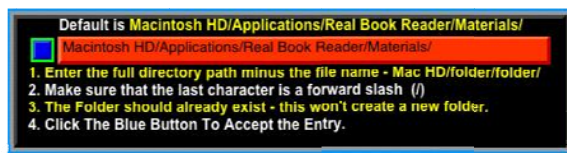
Don't drag the key file onto other icons. That won't do anything either.

Re-installing the program is probably not necessary, but could be done as a last resort.

Audio Doesn't Play

The program automatically determines the locations of the audio files, however, if you changed the location of the "Materials" folder then you'll need to change the path to the audio files.

1. Make sure that your Default file path is correct by
 - a. Go to the Setup Menu>Setup Command>
The default path is indicated there.



- b. If the indicated location doesn't match the actual location where your materials file is located, then you'll need to enter the correct file path to the "Materials" folder. Follow the instructions just underneath the default folder field.

Hitting the reset button will restore the filepath setting to the original installation default location in the Hard Drive/Application/Program folder.

The default installation folder, where everything has been placed is
Macintosh HD/Applications/RealBook Software 4.01/Materials/

You may need to modify this if your Install Location does not exactly match.

This can happen if your hard drive is named something other than the "straight out of the box" name

For instance

Mac HD/Applications/RealBook Software 4.01/Materials/

Or if you named things differently

Mac HD/Applications/**RealBookReader**/Materials/

Support

Most issues are the result of not having followed the instructions. In other words, User Error.

To avoid this, please read through this Guide first. Support can only be offered for issues not covered in the documentation or the online FAQ page.

Given the low selling price for this product, there is no live phone support available for this product.

We will gladly offer email support for issues stemming from the installation and use of the software but cannot help in matters regarding your specific computer hardware, settings, other software etc.

If you have carefully read and followed the instruction outlined in this guide and have checked the online FAQ's and have not found items pertaining to your issue then you can submit a Support ticket at www.RealBookSoftware.com/Support.html

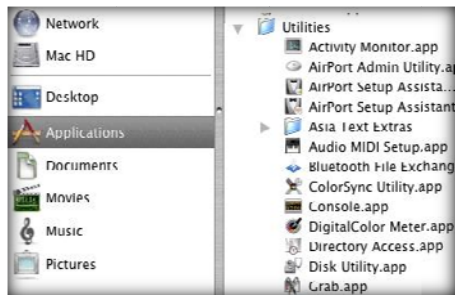
The email address is Support@RealBookSoftware.com. This is to be used only after you have read this guide and/or submitted a Support Ticket.

Be **very detailed** in your description of the issue you are having, steps you have taken and where the problem emerges. Brief, vague, non detailed submissions will not receive a reply. AND.....

Include screen shots

This is important since it lets us see what you are seeing and helps to illustrate and pinpoint the exact nature of the problem you are experiencing, instead of trying to guess at it.

Go to your Applications>Utilities> folder and launch the Grab application.



This will be used to capture the images appearing on the screen, specific windows, etc.

You can also use the apple(command)/shift/3 keys together to capture the entire screen.

After capturing the images, you will then save them and attach them in your email.

One final note regarding Support submissions

We have a zero tolerance policy for hostile, abusive, demanding or threatening attitudes and language. No reply will be given to such displays and your email could potentially be blocked from further communication.

And Finally....

We are always coming out with new products to enhance and enrich your experience with Jazz.

1. **Keep current** with the latest developments by visiting the web page at

<http://www.RealBookSoftware.com/FakebooksAndMore.php>

2. **Spread the word and encourage others**

If you have enjoyed and benefitted from our products then please let others know about us so that they might also receive the same benefit and enjoyment.

3. Also, **send us your testimonials.**

We love hearing from people who are interested in keeping Jazz alive and growing.

Let us know what products or enhancements you would like to see developed.

Send to blake@RealBookSoftware.com